

Ref: FOI/CAD/ID 3065

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane, Maidstone
Kent, ME16 9QQ

31 December 2015

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to patient appointments.

- 1) On average, how many patient appointments does each member of specialist medical staff have per day and how long does an average appointment last? (not including appointment with inpatients)*
- 2) How many prisoners are registered to receive reoccurring or frequent treatment at the hospital and on average, how many times do they visit the hospital each year?*
- 3) On average, how many home visits to elderly patients and visits to care homes are made each year?*

1. Maidstone and Tunbridge Wells NHS Trust is a NHS acute Trust. The Trust handles thousands of patient appointments for hundreds of medical staff in a large number of departments, all with potentially different time slots. The Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.

2. Maidstone and Tunbridge Wells NHS Trust does not hold this information electronically. In order to gather the data the Trust would need to ask every department to manually check each patient notes, therefore the Trust has estimated that it will cost more than the appropriate limit to consider this part of your request. The appropriate limit is specified in regulations and represents the estimated cost of one person spending 3½ working days in determining whether the Trust holds the information, locating, retrieving and extracting the information. Under Section 12 of the Freedom of Information Act 2000 the Trust is not obliged to comply with this part of your request and we will not be processing this part of your request further.

3. Within Specialist Medicine there are on average 12 home visits to elderly patients and visits to care homes made each year.