

Ref: FOI/CAD/ID 3151

**Please reply to:**  
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17 February 2016

**Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to missed appointment repeat offenders.

*For the 2014-15 and 2015-16 to date financial years:*

- *How many patients missed an outpatient appointment once?*
- *How many patients missed an outpatient appointment twice?*
- *How many patients missed an outpatient appointment three times?*
- *How many patients missed an outpatient appointment four times?*
- *How many patients missed an outpatient appointment five times or more?*

2014 - 2015 Number of patients that have missed an Out Patient APT.				
1 apt	2 apt	3 apt	4 apt	5 apt or more
19486	4818	1160	454	235

\*1st April 2014 to 31st March 2015

2015-2016 Number of patients that have missed an Outpatient Apt				
1 apt	2 apt	3 apt	4 apt	5 apt or more
17046	4166	927	347	152

\*1st April 2015 to 4th February 2016