

Ref: FOI/CAD/ID 2785

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5 January 2016

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to mental health A&E.

1. *How many patients attended A&E due to mental health in each year covering the period financial year 2010-11 to 2014-15? Please break down the statistics into the number per financial year.*
2. *What percentage of total A&E attendances did patients attending for mental health account for in each year? Again please cover the period financial year 2010-11 to 2014-15 and break down the statistics into the number per financial year*
3. *What was the average wait for patients attending A&E due to mental health to have an initial assessment in each year 2010-11 to 2014-15?*
4. *What was the average wait for patients attending A&E due to mental health to be assessed by a specialist in each year 2010-11 to 2014-15?*
5. *How many patients attending A&E due to mental health received inpatient treatment as a result of their visit to A&E? Please list stats for each year 2010-11 to 2014-15.*
6. *How many patients attending A&E for mental health were discharged without further treatment? Please list stats for each year 2010-11 to 2014-15.*
7. *Does your A&E have a psychiatric liaison service? If yes, when was this service established?*
8. *What proportion of total delayed transfers of care were related to mental health for each year between 2010-11 to 2014-15?*
9. *Please provide copies of any correspondence sent from your trust chief executive to NHS mental health trusts, CCGs, NHS England or the Department of Health regarding pressures on your services linked to mental health in 2013-14 or 2014-15.*

Mental health patients are defined as any attendance with:

- 1) Psych Diag/Ref
 - a) An A&E diagnosis of 'Psychiatric conditions'
 - b) A discharge outcome of "Referred to DSH/Crisis/Psych team"

- c) Presenting complaint indicative of a mental health issue, such as depression, crisis, hearing voices, panic attack or confusion
- 2) Self Harm
 - a) Presenting complaint indicative of self-harm, suicide attempt or deliberate overdose
- 3) Chronic Drug/Alc
 - a) Presentic complaint indicative of alcoholic, addiction, alcohol or drug abuse / misuse, detox or withdrawal
 - b) Presenting complaint indicative of overdose, drug or alcohol intoxication where the patient has registered 3 or more such attendances over the 5 years being investigated.

1.

2010/11	2,422
2011/12	2,432
2012/13	2,239
2013/14	2,534
2014/15	2,489
Total	12,116

2.

2010/11	1.98%
2011/12	1.99%
2012/13	1.83%
2013/14	2.03%
2014/15	1.90%
Total	1.95%

3.

2010/11	26.18
2011/12	16.86
2012/13	7.29
2013/14	3.78
2014/15	3.53
Total	8.64

Please note, this is the 15 minute arrival to treatment time, which is only recorded for ambulance arrivals. Patients arriving by other methods are not included in this calculation. Figures are in minutes.

4.

2010/11	114
2011/12	108
2012/13	105
2013/14	99
2014/15	103
Total	106

The Trust does not record the time assessed by a specialist, the figures show the Time to Initial Treatment. Figures are in minutes.

5.

2010/11	391
2011/12	415
2012/13	425
2013/14	536
2014/15	543
Total	2,310

Figures include patients whose disposal method was "Admitted to MTW" or "Transferred to other HCP"

6.

2010/11	992
2011/12	1,076
2012/13	1,130
2013/14	1,137
2014/15	1,135
Total	5,470

The above figures are a count of patients with a disposal method of "Discharged," either with no further treatment or with GP follow-up

	Left before treatment	Referred to DSH/Crisis/Psych. Team	Referred Other	Died in Department
2010/11	223	648	168	
2011/12	227	539	172	3
2012/13	253	366	64	1
2013/14	304	453	103	1
2014/15	298	403	110	
Total	1,305	2,409	617	5

Other disposal methods are detailed above.

7. The Trust's A&E departments do have a psychiatric liaison service. We have been unable to find out when the service was established.

8. The Trust does not have separate data for this. The figures are included under the heading "awaiting transfer to non-acute NHS care".

9. We have checked both paper and electronic records and have found no correspondence regarding this.