

Ref: FOI/CAD/ID 3153

Please reply to:
FOI Administrator
Trust Management
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

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Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to losses and special payments.

In your financial accounts for the financial year 2014/15 did you have a section for "losses and special payments"?

1. If so how much money was accounted for in the 2014/2015 financial year as being "losses and special payments"? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the last financial year, irrespective of when the loss took place.)

Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss.

2. What was the total paid on claims for property lost by patients and how much related to (i) Dentures, (ii) Spectacles, (iii) jewellery and (iv) hearing aids?

1)

| Category of loss | Value to date 01/04/14-31/03/15 |
|--|---------------------------------|
| Total Losses and Special Payments per 2014/15 accounts | 61,663.96 |

Top 3 single amounts included within the total above

| Category of loss | Value to date 01/04/14-31/03/15 | Reason for claim |
|--------------------------------|---------------------------------|------------------|
| Personal effects - hearing aid | 1,695.00 | Lost hearing aid |

| | | |
|---------------------------|----------|------------------|
| Ex-Gratia payments other: | 1,000.00 | Goodwill payment |
| Ex-Gratia payments other: | 1,000.00 | Goodwill payment |

2)

| | |
|--------------------------------|---------|
| Dentures | 3438.00 |
| Spectacles | 634.42 |
| Jewellery | 700.00 |
| Hearing aids | 1695.00 |
| other | 364.30 |
| Total loss of Personal Effects | 6831.72 |