

Ref: FOI/CAD/ID 3033

Please reply to:
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Trust Management
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Email: mtw-tr.foiadmin@nhs.net

19 April 2016

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation Fixed Telecommunications and Internet Services. The responses to the original set of questions has been updated and should now supply all the information you require.

Contract 1

1. **Current Fixed Line (Voice Circuits) Provider-** Supplier's name

Virgin Media Business (VMB)
British Telecom (BT)
Colt Telecom

2. **Fixed Line- Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

Variable – please see 5.

3. **Fixed Line- Contract Duration-** the number of years the contract is for each supplier.

Annual apart from Colt – 3 years

4. **Type of Lines-** PSN, Analogue, SIP
Variable – please see 5.

5. **Number of Lines-** Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

All VBM unless otherwise stated - 26:

The average monthly spend for landline telephones 2014/15 is £55k

.9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

Contract renewals as per line rentals outlined above

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

5874

Contract 3

11. Fixed Broadband Provider- Supplier's name

VMB & BT

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

TWH – 1 September annual renewal

MGH – 2 September and April renewal

13. Fixed Broadband Annual Average Spend- Annual average spend. An estimate or average is acceptable.

Usage currently zero

14. VOIP/PBX Installation Date of the organisation's primary telephone system: - please provide day, month and year (month and year is also acceptable).

Main telephone system is an in house Cisco Call Manager, maintenance contract is 3 yearly from 1st January 2014

Contract 4

15. WAN Provider- please provide me with the main supplier(s)

WAN services are provided by BT as a component of the Kent N3/COIN service provision

16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide

me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

As above.

17. **WAN Annual Average Spend-** Annual average spend. An estimate or average is acceptable.

£30,024 - 2014/15 this is a estimate

18. **Internal Contact:** please can you send me there full contact details including contact number and email and job title.

Donna-Marie Jarrett
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donnajarrett@nhs.net

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

No managed services