

Ref: FOI/CAD/ID 3221

Please reply to:
FOI Administrator
Trust Management
Service Centre
Maidstone Hospital
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Maidstone
Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

19 April 2016

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to details of the number of patients who have waited longer than the expected 18 weeks RTT in the gynaecology department.

1. Please could you supply me with contact details of the Trusts Complaints Manager!

2. Please could you supply details of how many patients have waited longer than the expected 18 weeks RTT in the Gynaecology department for surgery since 1st January 2015?

1. Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. We are aware that approaches from some of these organisations, as a result of any disclosure on our part, may lead to damage and distress to individuals whose roles and responsibilities would not normally be public facing or a level where the expectation would be that this information should be in the public domain. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

The Trust has therefore decided that in future all such requests will normally be refused using the limitations available under Section 10 and Section 11 of the Data Protection Act 1998.

The information you have requested is therefore exempt under Section 40 of the Freedom of Information Act 2000.

The Trust does, however, release details of staff on Associate Director or above. The complaints and PALS teams come under the role of the Chief

Nurse, Avey Bhatia. Contact details for the PALS team and details on how to make a complaint can be found on the Trust website
<http://www.mtw.nhs.uk/patients-visitors/talk-to-us/patient-advice-liaison-service-pals/>

2. Please see the table below.

Number of patients	Census Date
89	31-Jan-15
85	28-Feb-15
57	31-Mar-15
48	30-Apr-15
52	31-May-15
52	30-Jun-15
53	31-Jul-15
89	31-Aug-15
91	30-Sep-15
82	31-Oct-15
90	30-Nov-15
110	31-Dec-15
179	31-Jan-16