

Ref: FOI/CAD/ID 3291

**Please reply to:**  
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Trust Management  
Maidstone Hospital  
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Maidstone  
Kent  
ME16 9QQ  
Email: mtw-tr.foiadmin@nhs.net

20 April 2016

### **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to ERP Systems Information.

*Could you please respond to the following questions?*

- 1. Who is your current provider of Financial Systems support and implementation services?*
- 2. When does the contract expire?*
- 3. Who should I contact if I wish to supply training on your financials systems?*
- 4. Who is your current provider of Procurement Systems support and implementation services?*
- 5. When does the contract expire?*
- 6. Who should I contact if I wish to supply training on your procurement systems?*
- 7. Who is your current provider of Human Resources Systems support and implementation services?*
- 8. When does the contract expire?*
- 9. Who should I contact if I wish to supply training on your Human Resources systems?*

1. Capita Secure Information Solutions Ltd
2. February 2019
3. Head of Finance Systems \*\*
4. Capita Secure Information Solutions Ltd
5. February 2019
6. Systems and Services Manager \*\*
7. Kronos for e-rostering
8. 30th June annually
9. Head of Employee Services \*\*

\*\* Maidstone & Tunbridge Wells NHS Trust receives a number of requests for details relating to the professional lives of our staff from private individuals and organisations, some of whom are involved in recruitment and marketing. We are aware that approaches from some of these organisations, as a result of

any disclosure on our part, may lead to damage and distress to individuals whose roles and responsibilities would not normally be public facing or a level where the expectation would be that this information should be in the public domain. On very rare occasions it might be considered in the public interest to disclose some information but in such cases the views of the individual staff concerned is always sought.

The Trust has therefore decided that in future all such requests will normally be refused using the limitations available under Section 10 and Section 11 of the Data Protection Act 1998.

The information you have requested is therefore exempt under Section 40 of the Freedom of Information Act 2000.