

Ref: FOI/CAD/ID 3128

Please reply to:
FOI Administrator
Trust Management
Service Centre
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ

04 March 2016

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to mobile applications.

1. *Do you provide or promote the use of any mobile applications by your patients/service users? If so please answer the following questions for each application, if known.*
 - a. *Name of application*
 - b. *Software supplier*
 - c. *Number of users associated with the trust.*
2. *Do you use any patient self-check-in or information kiosks, if yes please answer the following questions for each application, If known?*
 - a. *The Area in the hospital the system is used?*
 - b. *The primary function of the system?*
 - c. *The System supplier?*
 - d. *Number of Users per year?*
 - e. *Cost of each system 2014/15 and year to date 2015/16. .*
3. *Please supply the name and email address of the persons in post for each of the following roles:*
 - a. *Head/Director of IM&T*
 - b. *Head/Director of Transformation or person responsible for delivery of Cost Improvement Scheme*
 - c. *Senior Manager responsible for Cancer Services and/or Outpatients*

1. No

- a. Not applicable
- b. Not applicable
- c. Not applicable.

2. Yes

- a. Main reception-check in. Main reception, outpatient areas, restaurant and coffee shop have the information and calling screens.
- b. To let outpatient staff and clinicians know the patient has arrived for their appointment and to get them to the clinic areas in a timely fashion.
- c. InTouch with Health

d. Unknown

e. The information requested is exempt from disclosure under the Freedom of Information Act 2000 Section 43 as its disclosure would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

3.

a. Donna-Marie Jarrett

b. Steve Orpin – Finance Director

c. Dr Sharon Beesley – Cancer & Haematology