

Ref: FOI/CAD/ID 3085

**Please reply to:**  
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18 December 2015

### **Freedom of Information Act 2000**

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to interpreting services.

*Are you required under the Equality Act 2010 to provide interpreting services?*

YES

*Who actually qualifies i.e. patient, carer and what about when children are involved?*

ANY service user who requires an interpreter will qualify. This includes children

*What do you provide? I.e. face to face, phone....*

We currently have a face to face and phone interpretation service

*Is it possible to make comparisons between your figures and other similar NHS Trusts?*

The Trust does not hold this data as the service is run on our behalf by Medway Council.