

Ref: FOI/CAD/ID 2994 & 3066

Please reply to:
FOI Administrator
Trust Management
Service Centre
Maidstone Hospital
Hermitage Lane
Maidstone
Kent
ME16 9QQ
Email: mtw-tr.foiadmin@nhs.net

16 December 2015

Freedom of Information Act 2000

I am writing in response to your request for information made under the Freedom of Information Act 2000 in relation to ICT. Please note this response letter applies to both the above numbered requests.

1. *Local Area Network*
 - a. *What Manufacturer is your LAN Network?*
 - b. *What date does your support contract come up for renewal on the LAN Network?*
 - c. *What is the current cost of the LAN Network Support?*
 - d. *Which company is the support contract with?*
 - e. *What procurement route do they use for this, is there a preferred framework*
2. *Phone System*
 - a. *What Manufacturer is your phone system?*
 - b. *When date does your support contract come up for renewal on the Phone System?*
 - c. *What is the current cost of the phone system Support?*
 - d. *Which Company is the support Contract with?*
 - e. *What procurement route do they use for this, is there a preferred framework*
3. *Storage (SAN)*
 - a. *What Manufacturer of SAN are you using?*
 - b. *When was the SAN purchased?*
 - c. *How Many Virtual Servers are you running?*
 - d. *What procurement route do they use for this, is there a preferred framework*
4. *Data Centre*
 - a. *Do you use offsite/Third Party Data Centres?*
 - b. *What Services and how big are the offsite facilities?*
 - c. *When are the contracts due for renewal?*
5. *Cloud Services*
 - a. *Do you use third Party Cloud services?*

- b. *What services are used and what size are these?*
- c. *When are the contracts due for renewal?*
- d. *What procurement route do they use for this, is there a preferred framework*
- 6. *Contacts*
 - a. *Who is responsible for ICT in the organisation and what are their contact details?*
 - b. *Who is responsible for ICT Infrastructure in the organisation and what are their contact details?*

- 1. Local Area Network
 - a. CISCO
 - b. Jan 2016
 - c. £34,000
 - d. Block
 - e. NHS Framework
- 2. Phone System
 - a. CISCO
 - b. Jan2016
 - c. £36,000
 - d. Block
 - e. NHS Framework
- 3. Storage (SAN)
 - a. Netapp & Clariion
 - b. 8 years ago
 - c. 228
 - d. Internal procedure
- 4. Data Centre
 - a. No
 - b. Not applicable
 - c. Not applicable
- 5. Cloud Services
 - a. No
 - b. Not applicable
 - c. Not applicable
 - d. Not applicable
- 6. Contacts
 - a. Donna-Marie Jarrett
Director of Health Informatics
donnajarrett@nhs.net
 - b. As above.